

Please note refreshments are available in the room from 5.30pm

## Agenda

**1. Introductions and Apologies**

*County Councillor Pryn*

To note who is attending and any apologies for absence.

**2. Notes of the Meeting and Matters Arising from 3 December 2015** (Pages 1 - 8)

*County Councillor Pryn*

To agree for accuracy the notes of the meeting and receive any matters arising.

**3. What our Elected Members have been doing (20 mins)**

*County Councillor Pryn and other Elected Members*

To note feedback from work undertaken by the Chair of the Board and our Elected Members as part of their role on the CPB, including Member visits carried out since the last meeting. There will also be an update on Housing.

### What have our Young People been doing?

**4. LINX (Lancashire's Children in Care Council) (60 mins)**

*Young People and Barnardos*

To receive feedback on the work our young people have been doing including:

Performance Report  
Young Inspectors  
Health and Wellbeing  
Fostering and Adoption Panels

### What Do We Need to Know

**5. LCC Complaints and Feedback 2014/15 (15 mins)** (Pages 9 - 28)

*Angela Esslinger*

To note the attached report and receive a presentation.

**6. CLA Attainment (15 mins)**

*Audrey Swann*

To receive an update on CLA attainment and what is being done to improve it.

**7. Any Other Business**

*County Councillor Pryn*

To receive any other business.

**8. Date and Time of Next Meeting**

*County Councillor Pryn*

Thursday, 7 April 2016 at 6.00pm in the Duke of Lancaster Room (formerly Cabinet Room 'C').